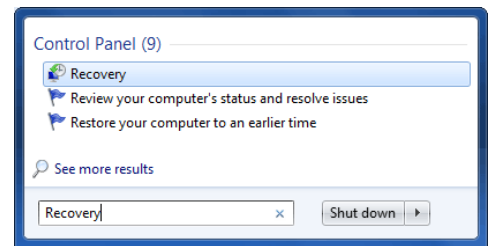


How To Reinstall Windows

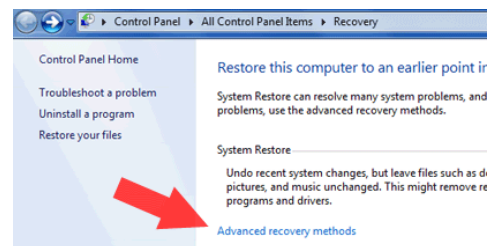
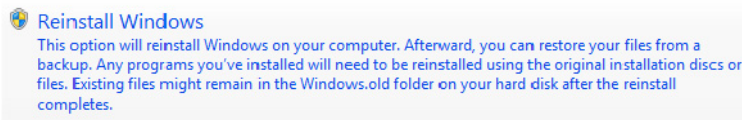
If you need to reinstall Windows on your PC, please follow the instructions below. You can also use the Windows installation media supplied with your new PC, however only the method below is supported by Just Bytes.

Option 1) From Within Windows

Step 1: Click the Windows Start Orb, In the search box enter "Recovery". Click on the search result labelled "Recovery". (As Right)



Step 2: Click on "Advanced recovery methods", then click "Reinstall Windows". (As Right & Below)



Step 3: Follow the prompts. Your computer will ask you to backup your data, then reboot into Windows Setup and proceed to reinstall Windows.

Remember, you will need to reinstall any programs you had on the PC once Windows has been reinstalled. You will also need to backup your data BEFORE reinstalling Windows.

Option 2) Windows Recovery

Step 1: Turn the PC on, press F7 repeatedly until you see the "Windows is loading files..." screen.

Step 2: Once the PC has booted into "Windows Recovery" mode, click "Reinstall Windows" (Last option)

Step 3: Follow the prompts.

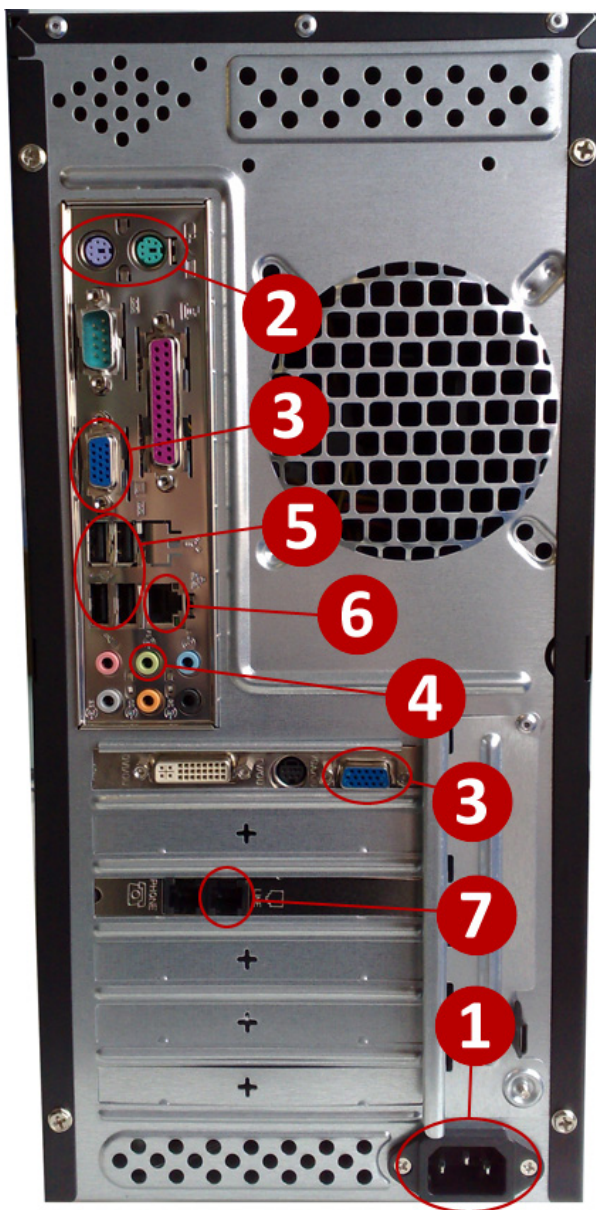
Remember, you will need to reinstall any programs you had on the PC once Windows has been reinstalled. You will also need to backup your data BEFORE reinstalling Windows.

Hardware Setup

Plug the following devices into the back of your PC as described.

Since our PC's are custom built, your PC may not look exactly as depicted below—use it as a guide only.

If you need any support setting up your PC, please contact us on 1300 790 840 or visit justbytes.net.au/go/helpdesk



PowerTek 1202V Case

- 1) Power
- 2) Keyboard (Purple) & Mouse (Green)
(See Note 1 Below)
- 3) Monitor (See Note 2 Below)
- 4) Speakers (Green)
- 5) USB Ports—Printers, Webcams, etc.
(See Note 3 Below)

Optional

- 6) Network—Broadband modem or network
- 7) Modem—From Phone Socket (Dial-Up Only)

Note 1: Some models of keyboards & mice use USB connectors—use any available USB port.

Note 2: If you purchased a graphics card with your PC, connect your monitor to the bottom-most connector. If your monitor has a DVI port (white), you should use the appropriate cable that was supplied with the monitor, and connect it to the white DVI port on the back of your PC.

Note 3: If you wish to connect any USB devices, such as network cards, webcams, printers, etc, that were not purchased from Just Bytes with your new PC, you should consult the devices documentation as some hardware requires software to be installed before the hardware is connected.

Windows' First Run

When you first turn your new computer on, you will need to run through a brief setup process. Don't worry, it shouldn't take more than a couple of minutes.

If you have any problems with the First Run wizard, call us on 1300 790 840.

Step 1: (As Right) These are the regional settings. The typical settings will already be entered for you—only change these if you'll be taking the PC overseas, or using a non-standard keyboard. When you're done, click *next*.

Step 2: Choose a user name and computer name (Click on "computer name" for a description of what this means).

Then, Click *Next*.

Note: You can set up additional user accounts later.



Step 3: Enter a password for your user account (this is optional, but recommended for security.) If you enter a password, re-enter it in the 2nd text box, and enter a password hint in case you forget!

Then, Click *Next*.

Step 4: Your windows license key has already been entered for you (when your PC was built), on this page you can just *Click Next*.

(If you receive an error message, you may be required to manually enter your key, it will be located on the side or top of your PC)

Step 5: Read the terms of your Windows License and Just Bytes EULA—Once you've read and agreed to these terms, check the box below them by clicking inside it.

Then, Click *Next*.

Step 6: Select the level of protection you would like for your computer. If you're unsure, you should always choose the top option—"Use recommended settings".

Step 7: Choose where your PC will be used. If you would like to use a "HomeGroup", you must select "Home network".

If you aren't sure, click on "Public network".

Step 8: Done! Your computer will now restart, and you'll be in Windows 7 before you know it!

Troubleshooting

Before calling our technical support number (02 4927 6528) it's a good idea to check if your problem has been covered below. If after running through the resolutions below your problem is still not resolved, feel free to call or email us (support@justbytes.net.au).

No Power

Pressing the power button, but not getting any lights, fans, beeps or noise of any description?

Check:

1. Ensure the power point is functioning. Remove the PC's power cable for 2 minutes, reconnect and attempt to power on.
2. Ensure the power supply's switch is in the ON position.

No POST

When you press the power button, the PC turns on (Case's power light is ON), but there is no display on the screen.

Check:

1. Ensure your monitor is plugged into the correct socket—if you have a dedicated graphics card, you **MUST** connect your monitor to it (it will be located towards the bottom of your PC's rear panel).
2. Unplug all devices other than Power & Monitor, then if the PC turns on OK, plug your devices in one-by-one.

Blue Screen / Reboot Loop

When you press the power button, the PC turns on but before loading Windows the "Blue Screen" appears, or the PC simply reboots without warning.

Check:

1. Unplug all devices other than Power & Monitor, then if the PC turns on OK, plug your devices in one-by-one.

If your problem is not covered here and you have internet access, visit our support site at <http://support.justbytes.net.au/> where you will find additional troubleshooting articles, tutorials, FAQ's and more.

If the above resolutions have not solved your problem, contact us on 02 4927 6528, email support@justbytes.net.au, or lodge a ticket at <http://support.justbytes.net.au/>
